

# **BEDFORD**

## **BOROUGH COUNCIL**

### **BEDFORD BOROUGH IS A CONTROLLED CALLING ZONE .....**

Although cold calling is not illegal, people can get caught out by traders or criminals trying to con people at the door. This is why it is important to encourage residents to report unwanted cold callers, we want to remind our residents to:

- ✓ Report unwanted doorstep callers **08454 04 05 06** whereby the Rapid Response Team will respond to the information provided
- ✓ If you feel frightened, harassed or intimidated at any time, dial **999** and report the incident to the police

#### **These are some suggestions on positive steps you can take to limit the risks:**

- ✓ Don't sign on the spot, consider carefully whether you want the goods or service(s)
- ✓ Always shop around for the best prices
- ✓ Be wary of special offers or warnings about your home
- ✓ Don't hand over a cash deposit
- ✓ Refuse to allow a trader to start any work straight away
- ✓ Speak to someone you trust for a second opinion. If in doubt call consumer direct on **08454 04 05 06**

For further information contact Bedford Borough Council Community Safety Team on 01234 221881

**BOGUS CALLER HOTLINE 08454 04 05 06**